

W-20541A-11-0199

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: (

Fax: (

Priority: Respond Within Five Days

Opinion No. 2011 - 95322

Date: 5/20/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

John

Shower

Account Name:

John Shower

Home

Street:

Work:

City:

Show Low

CBR:

State:

AZ Zip

is:

Utility Company:

Cedar Grove Water, Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPINION OPPOSED:

RE: Docket No. W-20541A-11-0199

Customer received a notice from Cedar Grove stating that they are requesting a 95% rate increase.

Customer wanted to inform the Commission that he is opposed to the rate increase being requested. Per customer, "the Company is claiming the increase is necessary due to a 10% - 15% loss of revenue, although the Company is requesting a 95% increase". This makes no sense to the customer.

Customer request this increase be denied.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 5/20/2011

Opinion No. 2011 - 95322

Arizona Corporation Commission

DOCKETED

MAY 26 2011

DOCKETED BY

[Signature]

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